

# **DIVERSITY**

**DAYS OF TRAINING: 1**

## **FUNDAMENTALS OF DIVERSITY**

- Overview of diversity
- Identifying characteristics
- Identifying misconceptions
- Identifying approaches
- Advantages of diversity
- Identifying benefits

## **IDENTIFYING DIFFERENCES**

- Cultural differences
- Identifying cultural differences
- Personality styles
- Identifying personality styles
- Addressing personality challenges
- Improving relationships

## **OVERCOMING BARRIERS TO DIVERSITY**

- Barriers to diversity
- Identifying stereotypes and discrimination
- Dealing with discrimination
- Recognizing a negative approach to diversity
- Avoiding discrimination

## **COMMUNICATING IN A DIVERSE WORKFORCE**

- Effective communication
- Communicating effectively
- Identifying communication challenges
- Evaluations and feedback
- Conducting evaluations and giving feedback

## **MANAGING DIVERSITY**

- Manage diversity in a workforce
- Identifying the importance
- Identifying the process
- Develop a diverse workplace
- Avoiding pitfalls
- Identifying skills

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